



®

carwashing technology+systems
www.mixcarwash.it

Sustainability Report 2025

*Building a **better future** together*

SUSTAINABILITY MATTERS



For Mix S.r.l., "sustainability" means consciously integrating environmental and social responsibilities into our business strategy and daily operations.

It is not just about complying with regulations, but about pursuing a development model that harmoniously balances three fundamental dimensions: **economic performance**, **environmental protection** and **social well-being**.

We believe that this approach is the only one capable of generating lasting value for the company, for our customers, for our collaborators and for the community in which we operate, ensuring prosperity in the long term.

Sustainability, therefore, is for us a **strategic lever** for innovation, efficiency and competitiveness.

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KNOWLEDGE PARTNER

MIP Consulting S.r.l.

GRAPHIC DESIGN

M2 Studio Agency

1. LETTER FROM THE CHAIRMAN OF THE BOARD OF DIRECTORS



Dear Customers, Collaborators, Suppliers and Friends of Mix S.r.l.,

It is with great pride and enthusiasm that we present to you the **first Sustainability Report** of Mix S.r.l.

This document represents an important milestone in our corporate journey and a commitment that we wish to share with all of you.

For us at Mix, sustainability is not an abstract concept or a passing fad, but an **element integrated into the heart of our strategy** and our daily way of operating. We have always paid maximum attention to quality, safety and efficiency in the design, manufacturing and assistance of our car wash systems – whether self-service, automatic rollovers, covers or accessories.

Our corporate vision is to **combine the constant economic growth** that has characterized us in recent years with **profound social responsibility** and concrete environmental protection. We want to continue to be a point of reference in the sector for technological innovation, developing **increasingly high-performance machine** that are at the same time thrifty in the use of water, energy and chemicals. This means investing in the talent of our people, favoring collaboration with suppliers who share our quality and safety standards, and **contributing positively to the well-being of our community** and the protection of the environment that hosts us.

This first report marks the formal beginning of our sustainability reporting journey. We approach it with transparency and humility, aware that it is a journey of continuous learning and improvement. We want to share with you our results, the challenges we face and the goals we set for the future. We consider this document as **a starting point, a fixed point from which to measure our progress in the years to come.**

None of this would be possible without the dedication and trust of our dealers, agents and the organizations that collaborate with us.

A sincere thank you also goes to our direct collaborators: your professionalism, passion and ability to innovate are the engine of our company. Finally, I would like to thank the end customers, who by **choosing Mix give us trust and encourage us to continuously improve**, looking for efficient and high-performance solutions, from the quality of the wash to all the services related to the systems. Our gratitude also goes to our suppliers, essential partners in our value chain, with a special thought for the local ones who help us to **root our business in the territory.** Finally, a thank you to the "carwash group" for the support and synergies that strengthen our path.

We look to the future with confidence, committed to continuing on this path, convinced that a sustainable approach is the key to lasting and shared success.

Carlo Gavotto

1.2 COMPANY PROFILE

WHO WE ARE: MISSION AND VALUES

Mix S.r.l., based in Occimiano (AL), is a dynamic company specialized in the **design, production and assistance of carwash systems.**

Our mission is to provide car wash operators with cutting-edge, reliable and efficient solutions that optimize their operations while ensuring the highest safety standards and increasing respect for the environment.

We operate guided by the following core values:

- **Quality:** Constant pursuit of excellence at every stage, from design to assistance, as confirmed by the certification of our quality management system according to the UNI EN ISO 9001:2015 standard.
- **Technological innovation:** Continuous investment in research and development to offer systems with superior performance, optimised consumption and advanced features such as digitalisation and remote control.
- **Reliability and safety:** Guarantee of robust, long-lasting products that comply with the most stringent safety regulations (CE marking, compliance with UNI EN 17281 for rollovers and EN 1090 certification for structures).
- **Tailor-made:** custom projects that adapt to the customer's needs



1.3 OUR ROLE IN THE "CARWASH GROUP"

Mix S.r.l. is an integral part of the "Carwash Group", a solid group that brings together specialist skills in the vehicle washing sector. We operate in close synergy with:

- **Autoequip Lavaggi:** Historic brand of the group, active since 1963 in the design and production of automatic systems (gantry, tunnel) for cars, trucks and special vehicles.
- **SpareWash:** E-commerce platform dedicated to the rapid and efficient supply of multi-brand spare parts for all types of car wash systems.

Within the group, Mix S.r.l. stands out for its agility and **a strong focus on innovation applied in particular to the self-service and rollover segments**, as well as the development of technologically advanced accessory solutions such as **water treatment systems**.

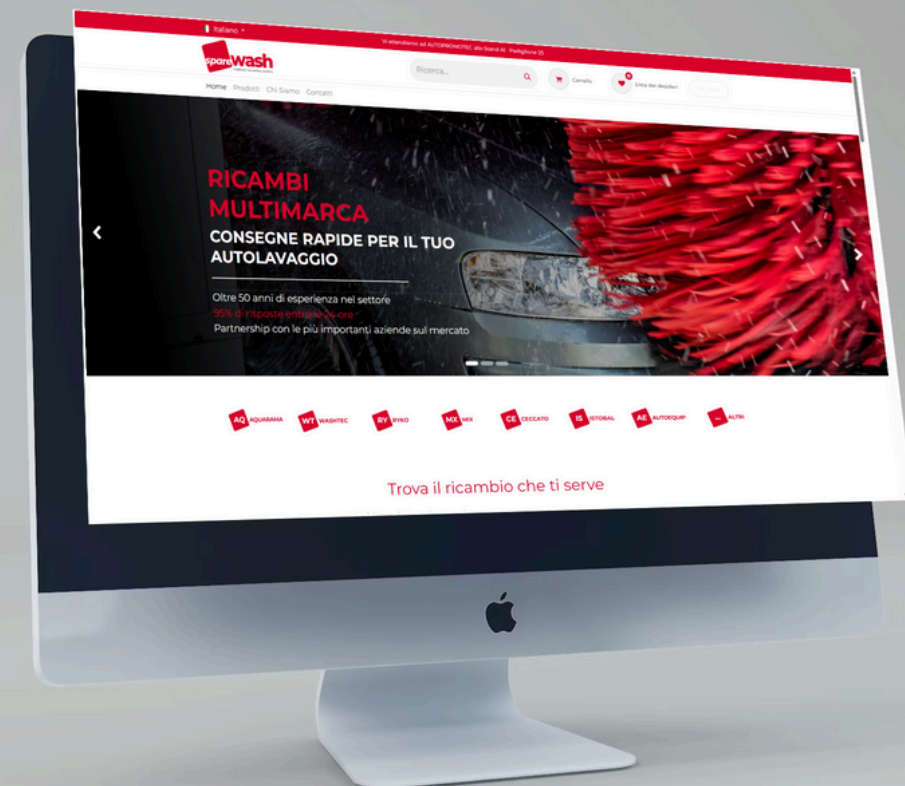
This membership allows us to benefit from synergies in research and development, purchasing, market knowledge and to ensure efficient spare parts management through SpareWash, to the benefit of our customers.



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carwashgroup
CARWASHING SYSTEM AND EQUIPMENT



1.4 MARKET E POSITIONING



We operate in the competitive international market of car wash systems, addressing **entrepreneurs and managers who are looking for professional solutions.**

We position ourselves as a reliable partner for those who want systems that combine:

- **High washing performance** with a fair compromise on energy and water consumption.
- Advanced technology and **digitalization** (remote control, diagnostics).
- **Modern and attractive design**, capable of enhancing the washing area.
- Certified **regulatory compliance** and safety.
- Qualified and timely **after-sales service.**

We aim to be recognized for our ability to offer **modern, sustainable and high-performance solutions.**

1.5 OUR SUSTAINABILITY IDEA

For Mix S.r.l., "sustainability" means **consciously integrating environmental and social responsibilities into our business strategy and daily operations.**

It is not just about complying with regulations, but **pursuing a development model that harmoniously balances three fundamental dimensions:** economic performance, environmental protection and social well-being. We believe that this approach is the only one capable of generating lasting value for the company, for our customers, for our collaborators and for the community in which we operate, ensuring prosperity in the long term.

Sustainability, therefore, is for us **a strategic lever for innovation, efficiency and competitiveness.**

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1.6 KEY AREAS OF OUR ESG COMMITMENT

To structure our commitment and report our performance transparently, we adopt the internationally recognized ESG framework, which is divided into three main areas:

- **Environmental:** This includes actions aimed at minimizing our direct ecological footprint (energy consumption at our Occimiano headquarters, management of production waste) and, above all, indirectly, by designing systems that allow our customers to reduce their consumption of water, energy and chemicals, and by offering solutions for wastewater treatment.
- **Social:** This concerns the care and development of our collaborators, the guarantee of maximum safety and quality of the products for our customers and end users, the building of fair and responsible relationships with our suppliers (favouring the local ones) and the support of the community of the territory in which we are located.
- **Governance:** This includes adopting sound ethical principles in corporate management, ensuring compliance with laws and regulations, effectively managing risks and maintaining an open and transparent dialogue with all our stakeholders.

This report is structured along these three thematic areas.



1.7 MANAGEMENT SYSTEMS: THE FOUNDATIONS OF OUR APPROACH



Our commitment to quality, safety and the environment is not new, but is rooted in consolidated and certified management systems that represent the foundations on which we build our approach to sustainability:

- **ISO 9001:2015 (Quality Management System):** This certification guides our focus on process efficiency, product reliability and customer satisfaction. Well-managed processes reduce waste and rework, indirectly contributing to environmental and economic sustainability, and ensure consistent performance.
- **ISO 14001:2015 (Environmental Management System):** Provides the structured framework to monitor and control our environmental impacts, manage resources efficiently (as demonstrated by the use of the photovoltaic system at our headquarters), optimize waste management, ensure regulatory compliance and stimulate innovation towards lower impact solutions, such as those aimed at reducing water and energy consumption in our plants.
- **EN 1090 (factory production control for metal structures) and CE Marking:** This certification guarantees the conformity, structural safety and durability of our roofing structures. This directly translates into greater safety for users (Social dimension) and a longer useful life of the products, reducing the need for premature replacements (Environmental dimension).

These systems are not simple certificates, but **daily working tools that integrate responsible practices into our decision-making and operational processes.**

1.8 REPORTING PERIOD AND SCOPE

This is the first Sustainability Report of Azienda Mix S.r.l. and refers to the fiscal year from 1 January 2024 to 31 December 2024.
The reporting scope covers the activities managed directly by Azienda Mix S.r.l. at the headquarters in Occimiano (AL).



1.9 MATERIALITY ANALYSIS AND MATRIX

WHAT IS THE MATERIALITY MATRIX?

It is a visual tool that maps sustainability issues based on two dimensions:

- **Stakeholder importance:** How much an issue influences the decisions and assessments of key stakeholders (customers, employees, suppliers, communities, regulators, group, etc.).
- **Relevance to the Company (Mix S.r.l.):** How significant an issue is in terms of the economic, environmental and social impacts generated by the company, or how important it is to its strategy, risk management and business success.

Topics that score “high” on both dimensions (in the upper right quadrant) are considered material and are prioritized in sustainability reporting and strategy.

IDENTIFIED TOPICS

• Environment (A)

- A1: Energy consumption (carwashing machine)
- A2: Water consumption (carwashing machine)
- A3: Chemical consumption (carwashing machine)
- A4: Wastewater management (carwashing machine - water treatment systems)
- A5: Energy efficiency/Renewables (factory)
- A6: Waste management (factory)
- A7: Air emissions (factory/logistics)
- A8: Environmental compliance (ISO 14001)
- A9: Durability and product life cycle
- A10: I use sustainable/recycled materials

• Social (S)

- S1: Health and Safety at Work
- S2: Employee Training and Development
- S3: Employee well-being and satisfaction
- S4: Product quality and reliability (ISO 9001)
- S5: Health and Safety Customer (use of products - CE, UNI EN 17281.2021, EN 1090)
- S6: Responsible sourcing (local suppliers)
- S7: Supply Chain Working Conditions
- S8: Impact on the local community
- S9: Digitalization (Remote Control, Connected Services)
- S10: Product Design and Aesthetic Appeal

• Governance (G)

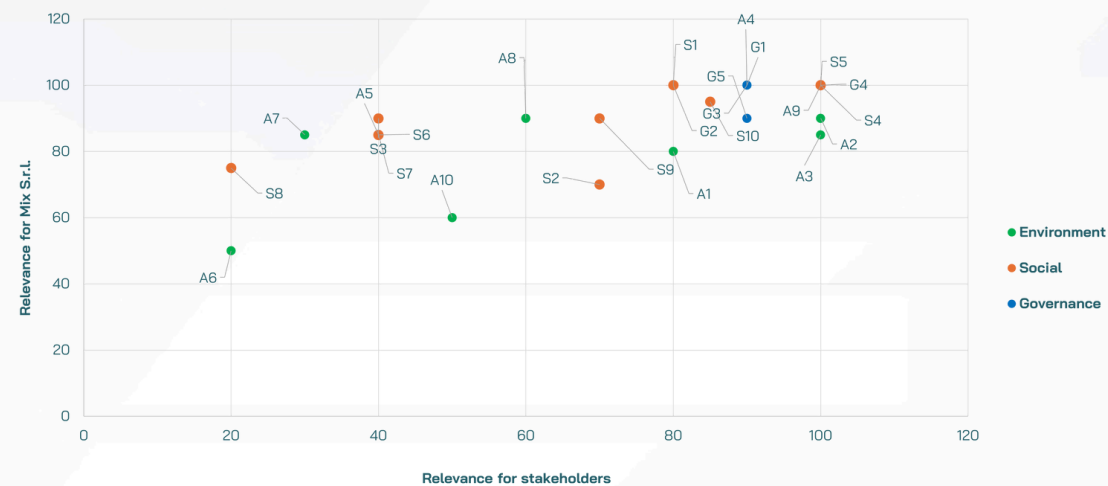
- G1: Business Ethics and Anti-Corruption
- G2: General regulatory compliance (incl. CE, EN 1090)
- G3: Risk Management (including ESG)
- G4: Governance structure and transparency
- G5: Innovation and IP (Intellectual Property) Management

KEY STAKEHOLDERS IDENTIFIED

We recognize that our activities have an impact on different interest groups (stakeholders) and that dialogue with them is essential to understand their expectations and define our strategic priorities. Our main identified stakeholders are:

- End customers, car wash operators, dealers and agents
- Employees
- Suppliers
- Group "carwash group" (Autoequip, SpareWash, Ownership/Management Group)
- Regulatory Bodies / Certification Bodies (ISO, UNI, EN, ...)
- Local Community

The analysis of their expectations was a key element in the process of defining the material topics covered in this report, the result of which is summarized in the following **materiality matrix**.



2. ENVIRONMENTAL DIMENSION: DESIGNING AND PRODUCING WITH RESPECT FOR THE ENVIRONMENT

Mix S.r.l. considers environmental protection a fundamental element of its strategy and operational responsibility. Our commitment in this field is formalized and guided by our Environmental Management System (EMS), certified according to the international standard **ISO 14001:2015** for the activities carried out at our production site in Occimiano (AL).



2.1 OUR COMMITMENT DERIVING FROM CERTIFICATION

The adoption of an ISO 14001 certified Environmental Management System does not represent for us a mere formal fulfillment, but **a concrete and systematic commitment** to:

- Identify and periodically evaluate the **environmental aspects associated with our production activities**, products and services, determining the significant ones on which to focus our efforts.
- Comply with all applicable local (Piedmont Region), national and European **environmental laws**, regulations and other requirements.
- **Prevent pollution** through the adoption of best available and technologically applicable practices.
- Pursue continuous improvement of our environmental performance by defining **measurable objectives and programs** to achieve them.
- Define **clear roles and responsibilities within the organization** for the effective implementation of the Environmental Management System.
- Train and raise awareness among our employees on the **importance of their actions in protecting the environment**.
- Monitor and **measure our environmental performance** to verify the effectiveness of the actions taken and identify areas for further improvement.
- Communicate transparently **our commitment and our environmental results**, as we do through this report.

This systemic approach allows us to **integrate environmental considerations in all phases of our work**, from design to production, up to after-sales service, also supporting the development of lower impact products for our customers.

Member of CISQ Federation



CERTIFIED MANAGEMENT SYSTEM

ISO 14001

MAIN MONITORED PROCESSES AND INTERNAL ENVIRONMENTAL OBJECTIVES

Within our production site in Occimiano, the Environmental Management System places particular attention on the **monitoring and management** of the following main environmental aspects, arising from our manufacturing and assembly activities:

- **Electricity consumption:** Monitoring of consumption from the grid and the production/self-consumption of our photovoltaic system.
- **Waste management:** Production, separate collection and recovery or disposal of waste generated (e.g. metal scraps, plastic and cardboard packaging, office waste, any special waste such as used oil or filters).
- **Water resource consumption:** Use of water for production processes (e.g. plant testing) and for civil uses.
- **Use of raw materials:** Qualitative monitoring for the use of recycled materials employed (e.g. steel, plastics).
- **Air Emissions:** Control of (any) emissions deriving from specific processes (e.g. welding).

Based on the analysis of these aspects and our commitment to continuous improvement, we had defined some internal environmental objectives for the year 2024, including:

- **Energy:** Maximize self-consumption of energy produced by the photovoltaic system and monitor the overall energy efficiency of the plant.
- **Waste:** Maintain or improve separate collection rates for the main types of waste produced and identify possible actions for source reduction.
- **Water:** Implemented "dry" testing methods to reduce water consumption related to system testing.
- **Compliance:** Ensure full and ongoing compliance with all applicable environmental legal and regulatory requirements.
- **Supplier Engagement:** Start a dialogue with key local suppliers to raise awareness of environmental issues and evaluate sustainability criteria in future collaborations.

Monitoring these processes and pursuing goals allows us to **actively manage our environmental footprint and progress on our sustainability journey**.

2.2 ENERGY AND CLIMATE

For Mix S.r.l., **conscious energy management** is a crucial aspect both for the reduction of our carbon footprint, in line with global climate objectives, and for operational efficiency and competitiveness.

Our commitment is divided into two main fronts: the **optimization of energy consumption in our production activities** at the Occimiano plant and, with growing strategic importance, the design of **low-energy consumption carwash systems** for our customers.

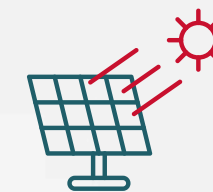


USE OF RENEWABLE ENERGY: OUR PHOTOVOLTAIC SYSTEM

We are proud to actively contribute to the energy transition through the use of self-produced renewable energy.

A photovoltaic system is installed on the roof of our production hall, allowing us to significantly reduce our electricity withdrawal from the national grid and the associated CO₂ emissions.

- Features: The system has an **installed power of 11.9 kWp**.
- Production: In the year 2024, the renewable electricity production of our plant was **11,999 Kwh**.
- Self-consumption: **14% of this clean energy is self-consumed** to power our production processes and offices.
- Climate Benefits: Thanks to this plant, in 2024 we avoided the emission into the atmosphere of approximately **3.6 tons of CO₂ equivalent**.



Power generated 2024
11,999 KWh



CO₂ equivalents avoided
3.6 tons



consumption optimization*
-24.4%

*To calculate electricity consumption, the total quantity of KWh was considered, in relation to the weighted production based on the type of product produced. In 2023, the weighted consumption was equal to 31.55, while in 2024 it was reduced to 23.53, highlighting a significant improvement in the energy efficiency of production processes.

PRODUCT FOCUS: INNOVATION TO REDUCE ENERGY CONSUMPTION OF WASHING SYSTEMS

We recognize that one of the most significant environmental impacts of our industry is related to the **energy consumption of systems during their life cycle** at customers. For this reason, the design of more energy efficient solutions is at the heart of our innovation strategy and represents a key competitive advantage.

Over the last few years, we have **increased the number of working hours of our technical office** dedicated to research and development of solutions aimed at:

- **Significantly reduce the electricity consumption of our systems** (rollover, self-service bays) with the same or improved washing performance.
- Explore the adoption of **higher efficiency components** (motors, pumps, inverters, solenoid valves and drying systems).
- Encourage the installation of **solar panel systems on the roofs of runway and carwash covering structures**.
- Provide facilities where **all lighting is LED** (tracks, rollovers and structures).

Our goal is to offer our customers systems that not only guarantee impeccable washing and are technologically advanced (e.g. remote control), but also **allow for more sustainable and economic management**, contributing to the reduction of their operating costs and their carbon footprint.



2.3 WATER RESOURCES MANAGEMENT

Water is an essential primary resource, and its responsible management is a priority for Mix S.r.l., especially **considering the importance of this resource for the car wash sector** and the growing attention to its conservation.

Our commitment is demonstrated both through **continuous innovation to reduce the water footprint of our products**, and through **careful management of water consumption within our Occimiano plant**.



PRODUCT FOCUS: INNOVATION TO REDUCE WATER CONSUMPTION IN WASHING SYSTEMS

One of the cornerstones of our research and development activity is the **design of carwash systems that minimize water consumption**. We are aware that this represents a direct benefit for our customers (reduction of operating costs) and a fundamental contribution to the protection of local water resources.

In recent years, we have further strengthened this commitment by dedicating significant investments in terms of technical office hours and feasibility studies with suppliers to **identify and implement specific solutions for water efficiency**, including:

- Optimized nozzle design for **better water distribution**.
- Implementation of **intelligent control logics** that adapt consumption to the real needs of the selected washing cycle.

Our goal is to offer the market **technologies that allow for effective washing by progressively reducing the liters of water needed** for each vehicle treated.

PRODUCT FOCUS: PRODUCTION OF WASTEWATER TREATMENT SYSTEMS – THE CONTRIBUTION TO CUSTOMERS’ SUSTAINABLE WATER MANAGEMENT

In addition to reducing consumption "upstream", Mix S.r.l. actively contributes to the sustainable management of water "downstream", through the **design and production of treatment systems for waste water generated by carwash systems**.

These technological solutions offer a double fundamental advantage to our customers:

- **Regulatory Compliance:** They allow **wastewater to be treated in compliance** with the limits and requirements imposed by local and national environmental regulations for discharge.
- **Recycling and reuse:** Our systems are designed to allow, following treatment, the reuse of a significant part of the water for certain washing phases (e.g. pre-washes, initial rinses, rim washing), **drastically reducing the withdrawal of drinking water from the network** (up to high percentages depending on the system and the cycle).

We understand that a concern of our customers is that recycled water can affect the quality of the final wash. For this reason, **our treatment systems are equipped with advanced filtration and treatment processes**, sized and managed to ensure that the quality of the treated water is suitable for the intended uses without compromising the washing performance and the shine of the vehicles.



WATER EFFICIENCY IN OUR OPERATIONS

Even within our factory we adopt a targeted approach to minimizing water consumption, aware of the value of this resource.

A fundamental step in this direction was the implementation of "dry testing" procedures for the functional verification of car wash systems before their shipment. This innovative approach allows us to perform complete and effective tests on the mechanics, electronics and control systems of our products without the use of water, except in very specific and limited cases for final validations of new car wash systems.

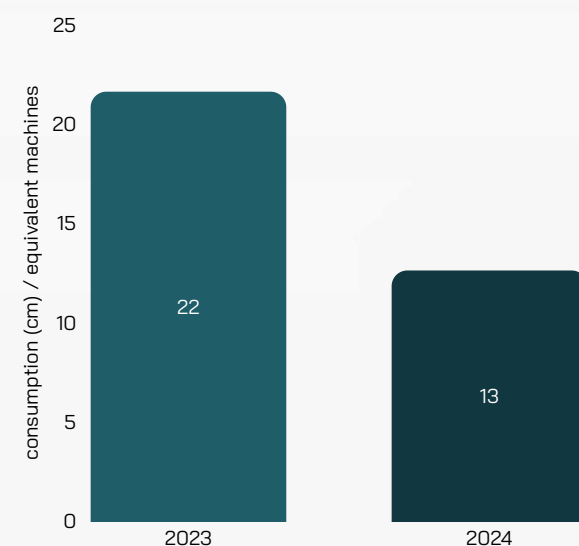
Thanks to the **adoption of dry testing**, the use of water in our production processes has been drastically reduced. Internal water consumption is now **mainly limited to hygienic-sanitary uses** for our employees and visitors.

As part of our ISO 14001 Environmental Management System, we continue to:

- **Monitor water consumption taken from the network**, now significantly lower thanks to dry testing.
- Perform **periodic checks on our plumbing system** to identify and repair any leaks promptly.
- Promote the **adoption of conscious behaviors** for a responsible use of water among our collaborators, also for sanitary uses.

The wastewater generated by our site (mainly sanitary) is managed and conveyed into the public sewerage network in full compliance with the permits and regulations in force at local level.

The introduction of **dry testing** represents an important milestone in our commitment to reducing the water footprint of our direct operations.



Water consumption
2024*: **-41.6%**

*Assuming that the water consumption recorded in 2023 for the production of 5,420 equivalent products, calculated with weighting coefficients based on the type of product, was 21.62, in 2024, in the face of an increase in production to 7,560 equivalent products, water consumption was reduced to an index of 12.62. This result highlights a significant improvement in the efficiency of use of water resources.

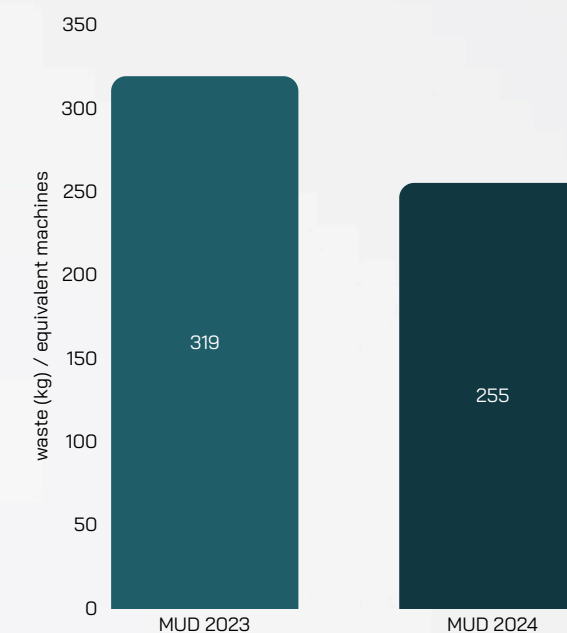
2.4 MATERIALS, WASTE AND CHEMICALS

Responsible management of materials throughout their entire life cycle, from the selection of raw materials to the management of waste generated, is an important aspect of our environmental commitment.

This includes both our **internal operations** at the Occimiano plant, as well as the **design of our carwashing systems** with a focus on the **efficient management of chemicals** during their operation.

Waste storage takes place in bins marked with the CER code at the production sheds, which are emptied on a regular basis and taken to the ecological island created externally.

In the offices, separate waste collection takes place through the use of bins that differentiate the type of waste (paper, plastic, organic). The final disposal of waste is carried out by a specialized and authorized company, as per the completed forms and the loading and unloading register.



Waste 2024*
-20.1%
of which dangerous
0%

*Assuming the value of waste recorded in 2023 for the production of 5,420 equivalent products, calculated with weighting coefficients based on the type of product, equal to 319, in 2024, in the face of an increase in production to 7,560 equivalent products, the value of waste was reduced to an index of 254.98. This result highlights a significant improvement in the efficiency of use of raw materials.

PRODUCT FOCUS: INNOVATION TO REDUCE THE USE OF CHEMICALS IN WASHING SYSTEMS

We are aware that the use of detergents and other chemicals is an essential component of the car wash process, but also a **potential source of environmental impact** and a cost for our customers. For this reason, one of the directions of our innovation strategy is **aimed at developing systems that can guarantee high standards of cleanliness while minimizing the need for chemicals.**

In line with this objective, over the last few years, a good part of our technical office's efforts have also been focused on:

- **Optimization of mechanical and hydrodynamic action:** Improve cleaning effectiveness through the combined action of water pressure, temperature (where applicable) and mechanical systems (e.g. high-performance brushes, rotating nozzles), thus reducing the amount of detergent needed.
- **Improved rinsing phases:** Ensure effective removal of chemical residues with optimized use of water.
- **Compatibility with eco-sustainable detergents:** Design our systems together with chemical suppliers so that they can operate effectively even with new generation, more concentrated or lower environmental impact chemicals, chosen by our customers.

Reducing dependence on chemicals not only lowers the environmental impact related to the quality of wastewater to be treated, but also translates into economic savings for plant operators.

CHOICE OF MATERIALS: DURABILITY AND RECYCLABILITY

In the design and construction of our car wash systems, the choice of materials is guided by criteria that balance technical performance, safety, environmental impact and product life cycle:

- **Durability:** We favor the use of robust materials that are resistant to corrosion and wear, such as stainless steel and hot-dip galvanized steel for structural parts and components in contact with water and chemical agents. A durable product reduces the need for extraordinary maintenance and frequent replacements, thus minimizing the consumption of resources and the production of waste in the long term.
- **Recyclability:** In line with technical and performance requirements, we consider the recyclability of materials at the end of the product's useful life. Metals such as steel and aluminum are widely recyclable. Especially for structures, we use recyclable steel. For plastic components, where possible, we evaluate polymers that have consolidated recycling chains.
- **Compliance:** All materials and components used comply with applicable European and national regulations.

Through these choices, we aim to offer products that are not only high-performance and efficient, but also built with quality materials designed to last and have a lower environmental impact at the end of their life.



2.5 MOBILITY AND LOGISTICS

Mobility and logistics activities, essential for our business, generate a significant environmental impact, mainly linked to fuel consumption of means of transport and the resulting emissions of greenhouse gases and other air pollutants. Mix S.r.l. is aware of these impacts and is committed to **managing them responsibly**, acting both on the **logistics of goods** (incoming and outgoing) and on **mobility related to commercial activities** and technical assistance services.



IMPACT OF LOGISTICS (SUPPLIES AND DELIVERIES)



Our production activity requires a constant flow of incoming raw materials and components (procurement) and the shipment of finished systems to our customers (deliveries). These transports are mainly by road and by ship.

- **Procurement:** Our stated policy of favoring local suppliers, all things being equal, contributes to reducing the average distances traveled for the procurement of certain materials and components, with a potential benefit in terms of lower emissions related to transportation.
- **Selection of logistics suppliers:** In choosing the external couriers and transporters to whom we entrust both the deliveries of the systems to customers and the procurement of some materials, we do not base ourselves exclusively on criteria of reliability and cost of the service. Although these factors are important, all things being equal, we actively seek to favor those logistics partners who demonstrate a greater and concrete commitment to reducing emissions generated by their activities. This can translate, for example, into the use of more modern fleets with a lower environmental impact (Euro 6 vehicles, liquid methane - LNG, or electric for specific routes), the adoption of software for route optimization or participation in recognized sustainable logistics programs.
- **Deliveries and optimization:** For deliveries of our plants to customers, we prepare loading plans to optimize footprints and, where possible, we strive to optimize trip planning. We recognize that this area has room for future analysis and potential optimization.

TELEASSISTANCE AND SUSTAINABLE MOBILITY FOR TECHNICAL ASSISTANCE AND COMMERCIAL ACTIVITIES

One area where we have achieved significant results in reducing the impact related to mobility is that of post-sales technical assistance, thanks to the implementation and **increasing use of teleassistance and remote diagnostic systems on our systems.**

This technology allows our specialized technicians to **connect remotely to the systems**, view parameters, perform diagnoses, guide the customer's staff and sometimes resolve the anomaly directly remotely.

The benefits are many:

- **Drastically reduced travel:** many jobs that would have previously required a technician to come out can now be managed remotely, in whole or in part, resulting in significant reductions in mileage, fuel consumption and associated emissions.
- **Faster response:** Immediate diagnosis and accelerated problem resolution.
- **Service efficiency:** Optimizing the use of technical resources.

In addition to reducing the number of trips thanks to technology, Mix S.r.l. is committed **to making the trips that remain necessary** for commercial activities, technical assistance that cannot be provided remotely and other operational needs **more sustainable.** With this in mind, during 2024 we began a process of renewing our fleet of company cars, replacing some vehicles with **new ones equipped with mild-hybrid technology.**

This choice aims to reduce fuel consumption and CO₂ emissions and other pollutants associated with our travel on the territory, representing **a further concrete step in the responsible management of our mobility.**

We will continue to manage logistical impacts and exploit technology such as remote assistance, together with the progressive renewal of the vehicle fleet towards lower impact solutions and the careful selection of our logistics partners, to minimize the environmental footprint linked to mobility.



3. SOCIAL DIMENSION: PEOPLE, COMMUNITY AND VALUE CHAIN

3.1 PEOPLE



People are the fundamental asset of Mix S.r.l. We recognize that **the success and growth of our company directly depends on the professionalism, commitment and well-being of our employees.** For this reason, we are committed to ensuring a positive, safe, stimulating and inclusive work environment for our entire team.

EMPLOYMENT AND STABILITY

As of December 31, 2024, **our workforce is stable.** We are proud to have maintained a constantly growing turnover trend, a result that not only demonstrates the validity of our offer on the market, but also allows us to offer stability and job security to our staff.

We consider company growth a shared goal, the result of collective effort.

3.2 TRAINING AND COMPETENCES IMPROVEMENT



We firmly believe in the importance of **investing in the professional growth of our collaborators**, considering it a key factor for innovation and corporate competitiveness. In addition to mandatory training on safety and specific training related to the various tasks, we promote the development of skills through:

- **On-the-job training:** Continuous learning through hands-on experience and mentoring.
- **Technical update:** Participation in external courses or seminars, where necessary, to stay up to date on new technologies and methodologies.
- **Development of advanced skills through Innovation:** The initiative carried out in recent years, which saw the technical office dedicate part of its hours to the study of solutions for sustainability (reduction of water, energy, chemical consumption), represented not only an investment in R&D for the company, but also an important opportunity for the development of specialized skills and professional growth for the technicians involved, projecting them towards the future challenges of the sector.



ORGANIZATIONAL WELLBEING AND CORPORATE CLIMATE



We are committed to promoting a **positive work environment** based on mutual respect, trust, collaboration and open communication between colleagues and management.

In a dimensional reality like ours, we favor a **direct and informal approach**, which facilitates the exchange of ideas and the rapid resolution of problems.

We try to **promote a good balance between work and private life**, respecting roles and regulations, and to create a climate in which each employee feels valued and an integral part of the company's success.

The well-being, safety and growth of our employees are **essential elements for the present and future** of our Company.

3.3 RESPONSIBLE SUPPLY CHAIN

Our supply chain, composed of partners who provide us with raw materials, components and services, is an essential element to guarantee the quality of our plants, the efficiency of our operations and, consequently, the satisfaction of our customers. We recognize the strategic importance of our suppliers and we are committed to building and maintaining relationships based on mutual trust, quality, reliability and principles of shared responsibility.

PRIORITY TO LOCAL SUPPLIERS

In selecting our partners, Mix S.r.l. adopts a policy aimed at favoring, with equal technical, qualitative and economic requirements, Italian suppliers, with particular reference to the area of the province of Alessandria and the Piedmont region. This choice is motivated by several reasons:

- **Support for the Local Economy:** We believe in the importance of actively contributing to the development of the economic and social fabric of the community in which we operate. Collaborating with local companies means generating shared value in the territory.
- **Reducing the environmental impact of transport:** Shortening supply distances helps reduce greenhouse gas emissions and other logistics-related pollutants (as mentioned in section 2.5), supporting our environmental goals.
- **Greater flexibility and collaboration:** Geographic proximity can facilitate communication, rapid response in case of need and the building of closer and more collaborative partnerships.

This focus on local translates into greater resilience in our supply chain and stronger ties to our community.



cost of the basic bill of materials of our "ITALICO" rollover supplied by Italian suppliers

>85%

QUALITY AND SAFETY GUARANTEE

The choice of a supplier, whether local or not, is always subject to its ability to meet our high quality and safety standards. This is ensured through structured processes, integrated into our ISO 9001:2015 Quality Management System:

- **Supplier qualification:** We carefully evaluate potential suppliers based on their technical and organizational capacity, their certifications (if applicable) and their proven ability to meet our technical and quality specifications.
- **Incoming checks:** We implement check procedures on incoming materials and components to verify compliance with specified orders and requirements.
- **Compliance with specific requirements:** For suppliers of materials (e.g. carpentry) and critical components intended for our EN 1090 certified roofing structures, we apply even more stringent qualification and control criteria. We require specific product certifications, traceability documentation and attestations of conformity to ensure full compliance with the requirements of the standard, which are essential for structural safety.

The preference for local suppliers is therefore applied only when they demonstrate that they can fully satisfy all the technical, qualitative and regulatory requirements required, ensuring that the geographical origin never compromises the reliability and safety of our products.

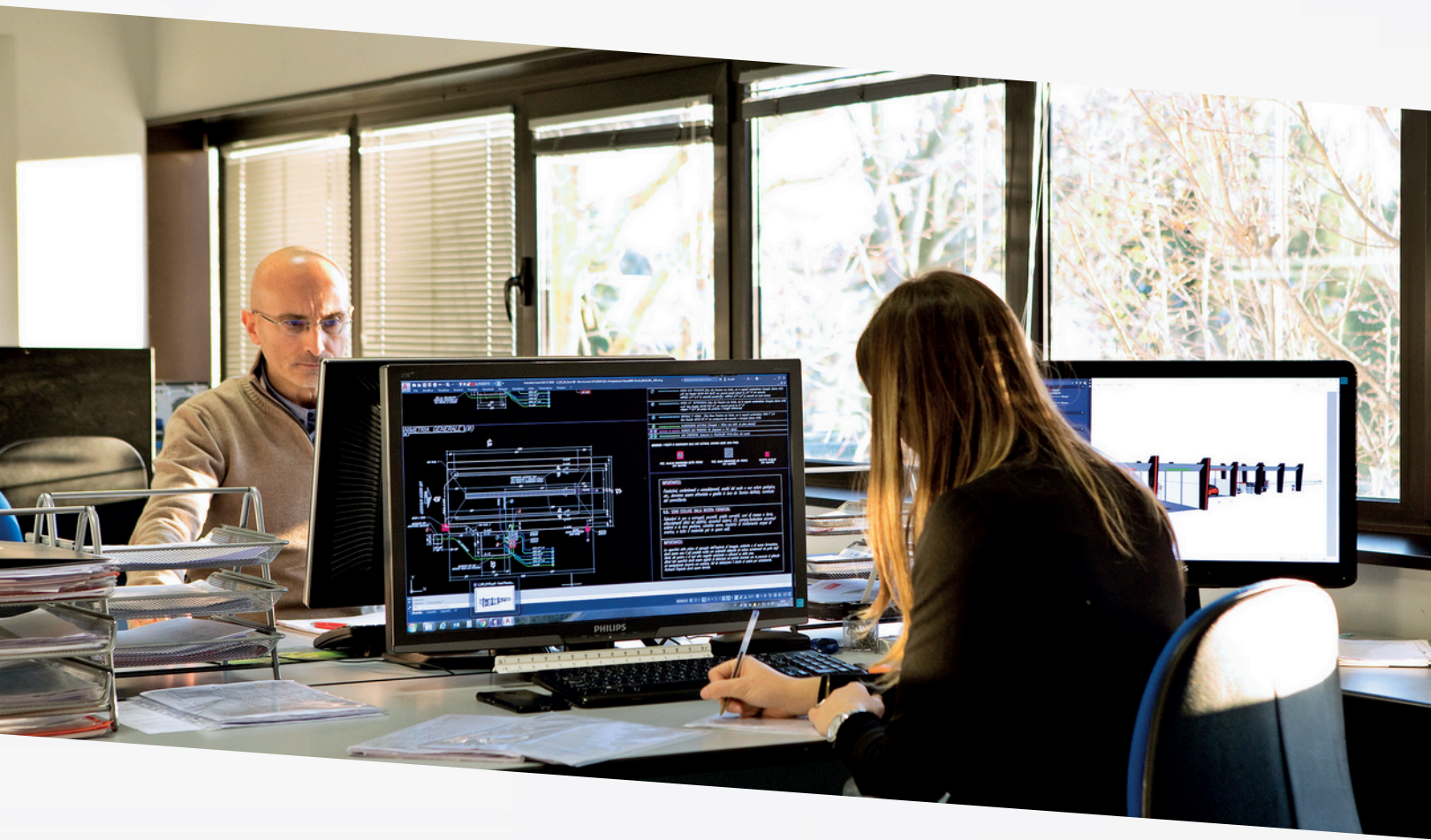
SUPPLIER MONITORING AND EVALUATION



We maintain a continuous process of monitoring and evaluating the performance of our active suppliers, in line with the requirements of our quality system. This process includes:

- **Performance recording:** We track data relating to the punctuality of deliveries and the conformity of the products/services provided (e.g. management of detected non-conformities).
- **Periodic evaluation:** We conduct periodic reviews of key supplier performance, based on collected data and the strategic importance of the supply.
- **Qualified supplier list update:** We maintain an updated list of suppliers who meet our criteria.
- **ESG criteria integration:** As mentioned in section 2.1, we are starting a process to gradually integrate environmental and social assessment criteria into the dialogue and assessment of our key partners.

Through these practices, we aim to build a supply chain that is not only efficient and reliable, but also aligned with our values of quality, safety and responsibility.



3.4 CUSTOMERS AND SERVICES QUALITY

Putting the customer at the center of our attention is the primary objective that guides every activity of Mix S.r.l., from design to production, up to after-sales assistance. We aim to build long-lasting partnerships, based on trust, transparency and the ability to offer solutions that concretely respond to the operational and economic needs of car wash operators.

GUARANTEE OF COMPLIANT PRODUCTS AND SERVICES

Our ISO 9001:2015 certification is not just a brand, but the tangible guarantee of our systematic commitment to quality.

For our customers, this translates into:

- **Compliant and high-performance products:** Thanks to rigorously controlled design, production and testing processes, we ensure that our systems comply with the declared technical specifications, the applicable safety regulations (including CE marking, compliance with **UNI EN 17281:2021** for rollovers and compliance with EN 1090 for structures) and guarantee the expected washing performance.
- **Reliability and durability:** Attention to the quality of materials and production processes translates into robust systems, designed to last over time and ensure reliable operation, protecting the customer's investment.
- **Continuous improvement:** The management system pushes us to constantly monitor our performance and collect feedback to continuously improve our products and services.

INNOVATION AT THE SERVICE OF THE CUSTOMER: CONCRETE VALUE BEYOND WASHING



Technological innovation is for us a fundamental tool to offer our customers concrete advantages that go beyond the simple washing function. We focus on developing **features that improve the operational efficiency**, management and sustainability of their business:

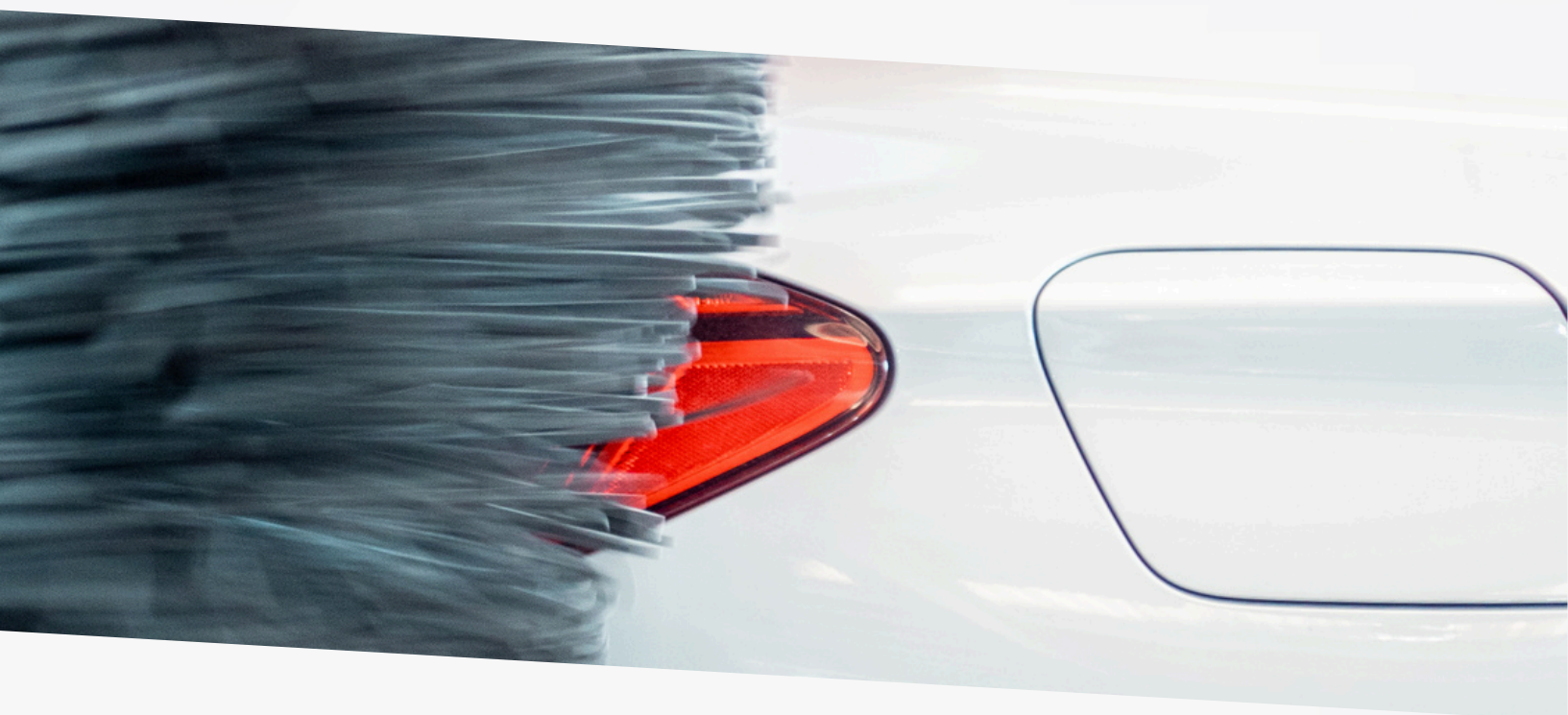
- **Consumption efficiency:** We design systems focused on reducing operating costs, thanks to solutions aimed at containing the consumption of water, electricity and chemicals, as detailed in the environmental sections of this report.
- **Monitoring and management:** Our systems are increasingly equipped with advanced control panels and consumption monitoring functions, which allow managers to have a clear view of the system's performance and optimize its economic management.
- **Remote assistance and digitalization:** We offer advanced remote assistance services (remote diagnostics and support) that represent a significant added value. As described in section 2.5, this allows for faster diagnoses, reduced machine downtime, more efficient technical interventions and, often, the resolution of problems without the need for an on-site visit, saving time and costs for the customer.
- **Functional and attractive design:** We do not overlook the importance of design: a modern and well-designed system contributes to improving the end user experience and the overall attractiveness of our customer's washing area.

AFTER-SALES SUPPORT: EFFICIENCY AND RESPONSIVENESS

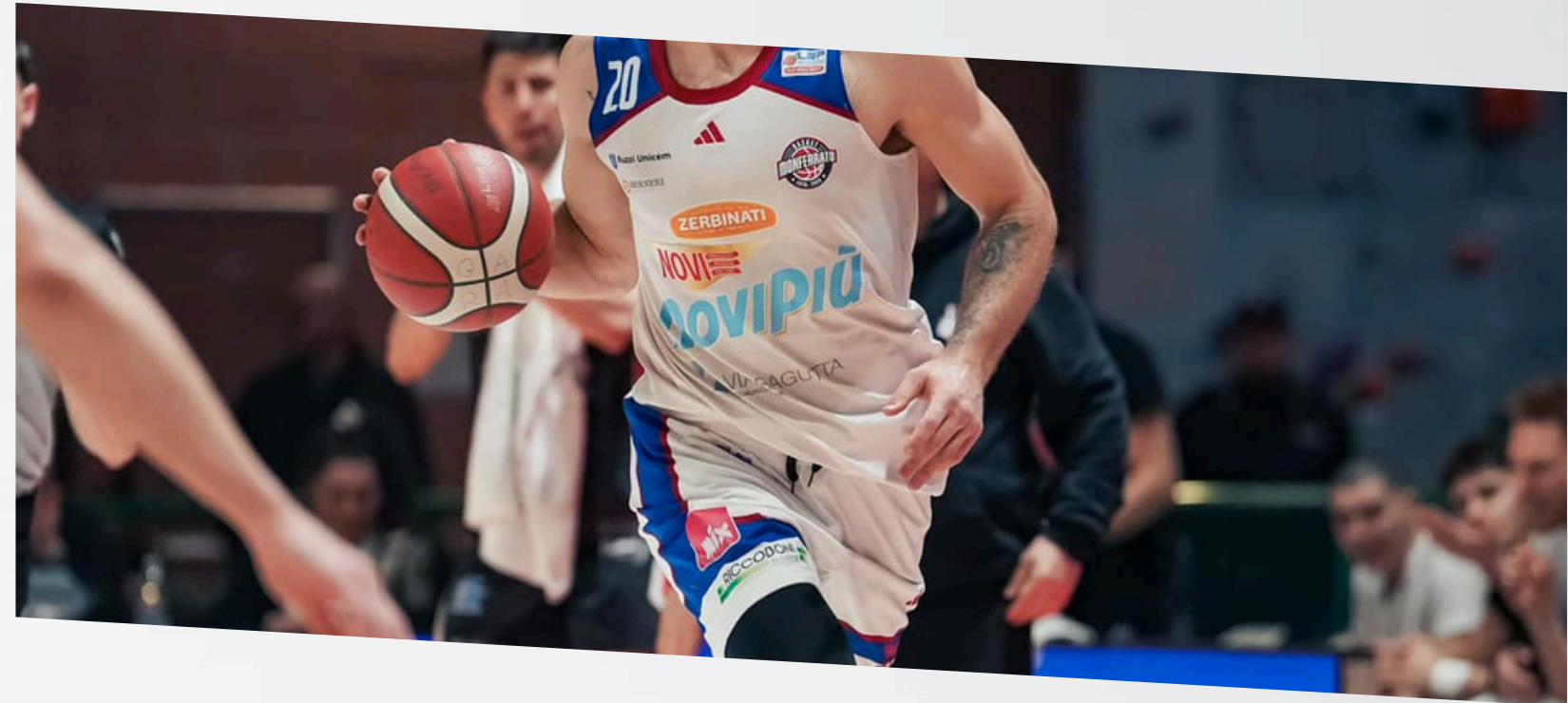
We are aware that a qualified, efficient and responsive after-sales service is essential to guarantee the operational continuity and the profitability of our customers' investment. Our commitment is to provide constant support throughout the life cycle of the plant. We make use of:

- **Qualified technicians:** Expert personnel able to intervene both remotely, thanks to the teleassistance functions, and on site for ordinary and extraordinary maintenance and repairs.
- **Spare parts availability:** Thanks also to the synergy with SpareWash, the "carwash group" spare parts e-commerce, we guarantee efficient access to a large catalogue of high-quality original or compatible spare parts without "tying" the customer to buy Mix brand spare parts.
- **Timely responses:** We strive to respond to service requests as quickly as possible, understanding the importance of minimizing plant downtime.

Our goal is to be a reliable partner that our customers can count on not only at the time of purchase, but throughout the life of their investment.



3.5 RELATIONSHIP WITH THE LOCAL COMMUNITY



Mix S.r.l. is proud to be rooted in the Monferrato area. We are aware that **our presence as a production company has an impact on the local community** and we want to be not only an economic player, but an active and positive part of the social and cultural fabric that hosts us. Our goal is to contribute, in our own small way, to the development and well-being of the area.

This commitment manifests itself in several ways:

- **Supporting local economy and employment:** As mentioned, our team is mostly made up of residents from the areas surrounding our headquarters. Furthermore, our policy of favoring local suppliers (described in section 3.3) represents a direct contribution to supporting the economy of our territory.
- **Support for local sports:** We believe in the social and educational value of sport as a tool for aggregation, personal growth and promotion of healthy lifestyles. For this reason, during 2024, we have chosen to actively support some important local sports organizations:
 - **Monferrato Basket:** We are sponsors of this prestigious men's basketball team, which plays in the National Serie B championship, representing a sporting point of reference for the entire Monferrato and conveying the image of our territory at a national level.
 - **U.S. Junior Pallavolo Femminile ASD:** We enthusiastically support this sports association dedicated to women's volleyball, with a particular focus on the youth sector. It is a way to encourage sports practice among the younger generations and support women's sports activity in our community.

- **Valorization of traditions and local culture:** We believe it is important to support events that celebrate traditions and promote the excellence of our territory. For this reason, we are happy to be among the supporters of the Sagra del Tartufo Bianco di Cella Monte, a renowned event that valorizes one of the symbolic products of Monferrato and attracts visitors to our splendid hilly area, a UNESCO heritage site.
- **Social commitment and charity:** In addition to sports and cultural sponsorships, Mix S.r.l. contributes, through donations and support to various charitable initiatives and non-profit organizations, to solidarity actions aimed at supporting the weakest sections of the population or promoting causes of social relevance in our community.

Through these initiatives, which are in addition to our main economic activity, we wish to strengthen our ties with Occimiano and the Monferrato area, helping to make it an ever better place to live and work.

4. GOVERNANCE DIMENSION: MANAGING THE COMPANY RESPONSIBLY



4.1 THE BOARD OF DIRECTORS (BOD)

The administrative body responsible for defining the strategic direction and supervising the management of the company is the Board of Directors (CDA). The CDA plays a crucial role in supervising the company's activities, approving industrial and financial plans, and ensuring that the company's operations comply with ethical principles and current regulations.

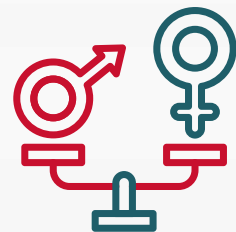
The Board of Directors of Mix S.r.l. is composed as follows:

- **Carlo Gavotto** – Partner and Chairman of the Board of Directors (Note: Carlo Gavotto also serves as Vice President of Federlavaggi, the national trade association of car wash equipment manufacturers, bringing to the company a broad vision of the sector and its dynamics).
- **Andreina Soffiantino** – Member of the Board of Directors.
- **Alessandro Delrosso** – Partner and Board Member.
- **Giancarlo Manzan** – Partner and Board Member.

The Board of Directors meets periodically to discuss company performance, evaluate new opportunities and ensure responsible management from an economic, social and environmental perspective.

Mix S.r.l. recognizes the importance of diversity and gender equity as fundamental values and as factors that enrich decision-making processes.

The presence of Ms. Andreina Soffiantino on the Board of Directors demonstrates the company's focus on greater representativeness and the valorization of the contribution of plural perspectives to the strategic guidance of the company.



% of women on the BOD
25%



CARLO GAVOTTO
Member and Chairman of the Board of Directors



GIANCARLO MANZAN
Partner and Board of Directors Member



ALESSANDRO DELROSSO
Partner and Board of Directors Member



ANDREINA SOFFIANTINO
Board of Directors Member

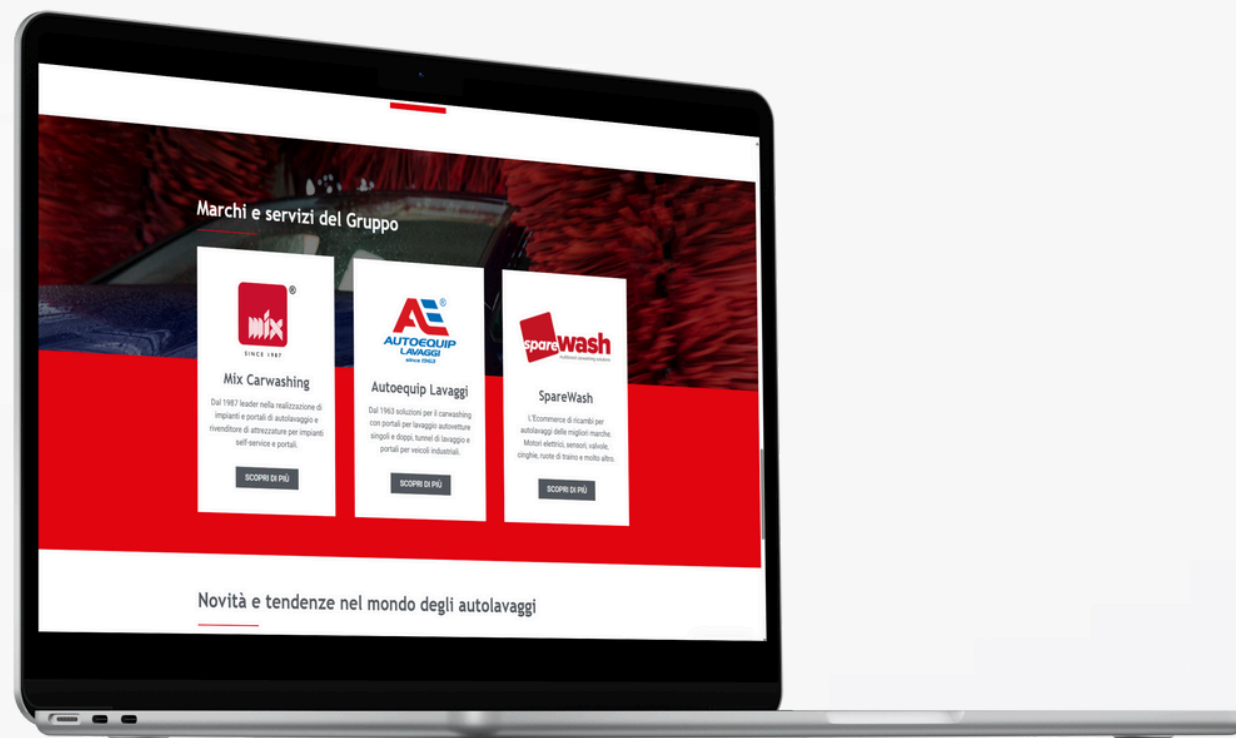
INTEGRATION IN THE "CARWASH GROUP"

Mix S.r.l. operates as a separate legal entity but is strategically integrated within the "CARWASH GROUP", an industrial group specialized in the vehicle washing sector. This membership represents a strong point, allowing us to:

- **Benefit from a shared strategic vision at group level.**
- Exploit operational, commercial and research and development synergies with other companies in the group:
 - **Autoequip Lavaggi:** historic brand focused on automatic systems for cars, trucks and tunnels.
 - **SpareWash:** e-commerce platform dedicated to spare parts.
- Access broader **resources and expertise.**

While operating within a coordinated strategic framework and benefiting from group synergies, Mix S.r.l. maintains its own management autonomy under the guidance of its Board of Directors, focusing on the development of its specific product and market segments with agility and innovation.

This structure guarantees effective market control and management aligned with industry best practices.



4.2 ETHICS AND INTEGRITY



Conducting our activities according to the highest standards of **ethics, integrity, fairness and transparency** is an essential principle for Azienda Mix S.r.l. We believe that **ethical behavior is the basis of the trust of our stakeholders** (customers, collaborators, suppliers, partners, local community and public administration) and is essential to **build sustainable success in the long term.**

COMMITMENT TO COMPLIANCE WITH LAWS AND REGULATIONS

The first pillar of our business conduct is **full and scrupulous compliance with all applicable laws and regulations applicable to our activities**, at national, regional and local levels.

We are committed to keeping **abreast of regulatory developments** and adapting our processes to ensure compliance.

THE ORGANIZATION, MANAGEMENT AND CONTROL MODEL (LEGISLATIVE DECREE 231/2001)

ETHICAL CODE



As a concrete testimony of our **commitment to legality and risk prevention**, Mix S.r.l. has equipped itself with an Organization, Management and Control Model pursuant to Italian Legislative Decree 8 June 2001, n. 231.

This Model, adopted on a voluntary basis, represents a fundamental tool for:

- **Prevent the commission of the predicate crimes** provided for by the decree itself (such as crimes against public administration, corporate crimes, crimes relating to health and safety at work, environmental crimes) by directors, employees or collaborators in the interest or to the advantage of the company.
- Establish clear protocols and operating procedures to **reduce the risks of committing such offences**.
- Establish an **internal control and supervision** system for the effective implementation of the Model (through a specific Supervisory Body - OdV).
- **Protect the company from administrative and criminal liability**, safeguarding its reputation and operational continuity.

The adoption of Model 231 strengthens our **culture of legality and prevention** at all company levels.

An integral and founding part of our Model 231 is the **Code of Ethics**. This document **sets out the ethical principles and fundamental values that guide our conduct** and defines the rules of conduct that all those who operate on behalf of or in the name of the company – directors, employees, consultants, collaborators and business partners – are required to respect.

The key principles enshrined in our Code of Ethics include, among others: **legality, honesty, correctness**, impartiality, transparency, diligence, confidentiality, respect for the individual, protection of health and safety, protection of the environment and prevention of conflicts of interest.

The Code of Ethics has been distributed to all staff and constitutes the primary reference for guiding daily decisions and behaviors, ensuring that our activities are always conducted in an ethically responsible manner.

The adoption of Model 231 and the Code of Ethics represent concrete tools through which Mix S.r.l. reaffirms its commitment to operate according to the highest standards of integrity, legality and responsibility, building and maintaining a relationship of trust with all its interlocutors.

5. CURRENT PATH REVIEW: RESULTS ACHIEVED



Analyzing the different dimensions of sustainability described in this report, we are proud of some results and solid foundations on which to build the future:

- Possession of **consolidated certifications** (ISO 9001, ISO 14001, EN 1090) that structure our approach to quality, environment and safety.
- The adoption of a **robust ethical and compliance framework** (Model 231 and Code of Ethics).
- The concrete commitment to product innovation oriented towards **water and energy efficiency** and **efficient management in the use of chemical products**.
- The research & development activities carried out in recent years and still ongoing have already led to concrete results with the launch of the **new and innovative PF PRO water treatment system** on the market.
- Specific actions to reduce direct environmental impact, such as **photovoltaic systems** and **energy efficiency measures** (windows and doors).
- Attention to the **well-being and safety of our employees**, also demonstrated by investments such as the new heated logistics area.
- A **procurement policy that values local suppliers** and begins to consider sustainability criteria.
- The introduction of **mild-hybrid vehicles** into the company fleet.

The publication of this first Sustainability Report represents a significant milestone for Mix S.r.l. It is an opportunity to take stock of our journey, to share our actions and performances in a transparent way, but above all to look forward with renewed commitment. We are aware that this document is a starting point, not a finishing line, and a fundamental tool to guide our continuous improvement.

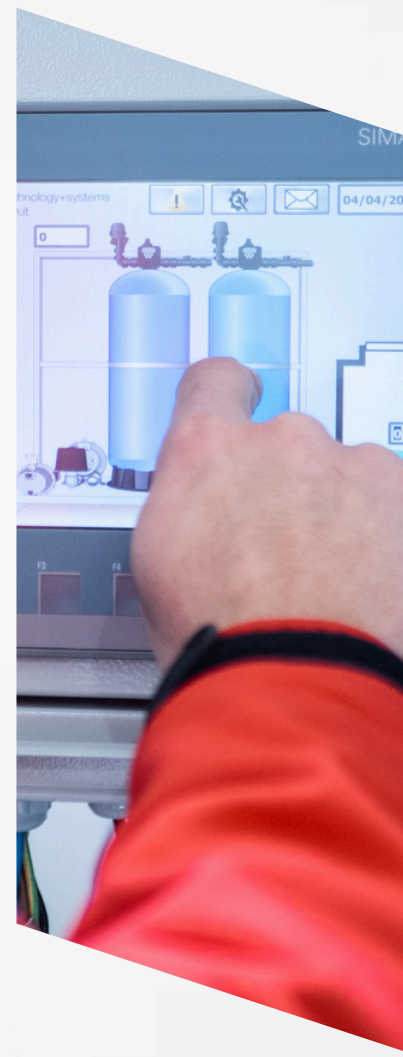
OUR COMMITMENT TO THE FUTURE: REPORTING AND CONTINUOUS IMPROVEMENT

Strengthened by this awareness, we confirm our commitment to:

- Continue on the reporting path: We intend to **publish our Sustainability Report regularly** to monitor our progress and maintain a transparent dialogue with all our stakeholders.
- Pursue Continuous Improvement: We will continue to use our certified Management Systems and the **ESG approach as levers to identify improvement opportunities** and implement concrete actions aimed at reducing our environmental impacts, valorizing our people, ensuring ethical and responsible governance, and innovating our products in a sustainable way.

We are convinced that fully integrating sustainability into our way of doing business is fundamental for the future of Mix S.r.l. We face this path with determination and optimism, certain that it will bring benefits not only to the company, but also to the environment and the community that surrounds us.

We thank everyone for reading this report and for their interest in our efforts.



SUSTAINABILITY INDICATORS



Power generated by solar panels 2024
11.999 KWh



CO₂ eq. avoided by solar panels
3.6 tons



Optimization of electricity consumption¹
-24,4%



Gas consumption optimization²
-38,5%



Cost of the basic bill of materials of our rollover
"ITALICO" supplied by Italian suppliers
>85%



% of women on the Board of Directors
25%



Water consumption 2024³
-41,6%



Waste 2024⁴ of which dangerous
-20,1% **0%**

SDGs CORRELATION

Section	Related SDGs
1. LETTER FROM THE CHAIRMAN OF THE BOARD OF DIRECTORS	SDG 16, SDG 17
1.2 COMPANY PROFILE	Informative, not directly mappable to an SDG action.
1.3 OUR ROLE IN THE "CARWASH GROUP"	SDG 9 (Industry, Innovation), SDG 17 (Partnership)
1.4 MARKET POSITIONING	SDG 8 (Economic Growth), SDG 9 (Industry)
1.5 OUR SUSTAINABILITY IDEA	Cross-cutting across all SDGs.
1.6 KEY AREAS OF OUR ESG COMMITMENT	Guide to the specific SDGs addressed later.
1.7 MANAGEMENT SYSTEMS: THE FOUNDATIONS OF OUR APPROACH	SDG 9 (Resilient Infrastructure, Sustainable Industrialization), SDG 12 (Sustainable Production Models), SDG 16 (Effective Institutions)
1.8 REPORTING PERIOD AND SCOPE	Technical, not directly mappable to an SDG action.
1.9 MATERIALITY ANALYSIS AND MATRIX	SDG 17 (Partnership for the Goals)
2.1 OUR COMMITMENT DERIVING FROM CERTIFICATION	SDG 12 (Responsible Consumption and Production), SDG 6 (Clean Water), SDG 7 (Clean Energy), SDG 13 (Climate Action), SDG 14 (Life Below Water), SDG 15 (Life on Land), SDG 9 (Industry, Innovation), SDG 16 (Strong Institutions)
2.2 ENERGY AND CLIMATE	SDG 7 (Affordable and Clean Energy), SDG 13 (Climate Action), SDG 12 (Responsible Consumption/Production - Target 12.2)
2.3 WATER RESOURCES MANAGEMENT	SDG 6 (Clean Water and Sanitation), SDG 12 (Responsible Consumption/Production - Target 12.2), SDG 14 (Life Below Water - Target 14.1)
2.4 MATERIALS, WASTE AND CHEMICALS	SDG 12 (Responsible Consumption and Production - Target 12.2, 12.4, 12.5), SDG 3 (Health - Target 3.9), SDG 6 (Water - Target 6.3)
2.5 MOBILITY AND LOGISTICS	SDG 9 (Sustainable Infrastructure), SDG 11 (Sustainable Transport - Target 11.2), SDG 12 (Efficient Use of Resources), SDG 13 (Climate Change)
3.1 PEOPLE	SDG 8 (Decent Work and Economic Growth), SDG 3 (Good Health and Well-being - Target 3.8, 3.9), SDG 5 (Gender Equality), SDG 10 (Reduced Inequalities)
3.2 TRAINING AND COMPETENCES IMPROVEMENT	SDG 4 (Quality Education - Target 4.4), SDG 8 (Decent Work - Target 8.6)
3.3 RESPONSIBLE SUPPLY CHAIN	SDG 12 (Responsible Consumption/Production - Target 12.6, 12.7), SDG 8 (Decent Work in the Supply Chain), SDG 16 (Anti-corruption), SDG 17 (Partnership)
3.4 CUSTOMERS AND SERVICES QUALITY	SDG 12 (Responsible Consumption - Target 12.8), SDG 9 (Innovation), SDG 3 (Health/Safety)
3.5 RELATIONSHIP WITH THE LOCAL COMMUNITY	SDG 11 (Sustainable Cities and Communities), SDG 8 (Inclusive Local Economic Growth), SDG 17 (Partnership)
4.1 THE BOARD OF DIRECTORS (BOD)	SDG 16 (Peace, Justice and Strong Institutions - Target 16.6, 16.7), SDG 5 (Gender Equality - Target 5.5)
4.2 ETHICS AND INTEGRITY	SDG 16 (Peace, Justice and Strong Institutions - Target 16.5, 16.6)

¹To calculate electricity consumption, the overall quantity of KWh was considered, in relation to the weighted production based on the type of product produced. In 2023, the weighted consumption was equal to 31.55, while in 2024 it was reduced to 23.53, highlighting a significant improvement in the energy efficiency of production processes.

²To calculate methane gas consumption, the overall quantity of m3 was considered, in relation to the weighted production based on the type of product produced. In 2023, the weighted consumption was equal to 2.70, while in 2024 it was reduced to 1.66, highlighting a significant improvement in the energy efficiency of production processes.

³Assuming that the water consumption recorded in 2023 for the production of 5,420 equivalent products, calculated with weighting coefficients based on the type of product, was 21.62, in 2024, in the face of an increase in production to 7,560 equivalent products, water consumption was reduced to an index of 12.62. This result highlights a significant improvement in the efficiency of use of water resources.

⁴Assuming the value of waste recorded in 2023 for the production of 5,420 equivalent products, calculated with weighting coefficients based on the type of product, equal to 319, in 2024, in the face of an increase in production to 7,560 equivalent products, the value of waste was reduced to an index of 254.98. This result highlights a significant improvement in the efficiency of use of raw materials.

Sustainability Report 2025

*Building a **better future** together*



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